

Fax

To: **IMCEAFAX-Sandy Leinker**

From: **Jennifer.Kerwin@sl.universalservic**

Company:

Phone:

Subject: **ERate SLD Invoice #2591763**

Fax:

Date: **May 23, 2017**

10:07:56 AM

Pages: **2**

Sandy Leinker,

SLD Invoice No

SP_App Invoice No

Line ID

Customer Billed Date

Customer Ship Date

471

FRN

SPIN

Service Provider Name

Applicant Name

BEN

Undiscounted Amt

Discounted Amt

2591763

FY15ManasPk 2840963Cougar

8610526

30-Jun-15

1042109

2840963

143036537

Blue Door Networks LLC

MANASSAS PARK SCHOOL DISTRICT

126346

40791.75

32633.4

I am reviewing your request for reimbursement of the invoice line/s noted above.

BILLS:

Please submit:

- I. A copy of the summary page/s for the bill/s received from Service Provider, to show:
 - a. Bill Date / Ship Date,
 - b. Service Provider Name,
 - c. Bill-To Entity,
 - d. Current Charges,
 - e. Description of Products / Services Delivered,
- i. Please provide written description of products / services when not indicated on bill. For example, Network Equipment is an insufficient description of product delivered.
- f. Hours of work performed (for Basic Maintenance of Internal Connections).
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

RESPONSE REQUIREMENT:

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Tuesday, 5/30/17. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Jennifer Kerwin

Case Management Associate, Invoicing Team, Schools and Libraries Program

Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054

T: 973.581.7662 | F: 973.599.6539

jennifer.kerwin@sl.universalservice.org<<mailto:jennifer.kerwin@sl.universalservice.org>>

Sandy Leinker

From: Kerwin, Jennifer <Jennifer.Kerwin@sl.universalservice.org>
Sent: Tuesday, May 23, 2017 10:08 AM
To: sleinker@eratespecialist.org
Cc: Sandy Leinker@1215-504-5047
Subject: ERate SLD Invoice #2591763

Sandy Leinker,

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	Customer Ship Date	471	FRN	SPIN
2591763	FY15ManasPk 2840963Cougar	8610526		30-Jun-15	1042109	2840963	143036

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jennifer.kerwin@sl.universalservice.org

----- Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only . This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is **STRICTLY PROHIBITED**. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

Sandy Leinker

From: Sandy Leinker <sleinker@eratespecialist.org>
Sent: Wednesday, May 24, 2017 9:48 AM
To: 'Kerwin, Jennifer'
Subject: RE: ERate SLD Invoice #2591763
Attachments: FY15 ManassasPk 2840963 Cougar.Jennifer Kerwin.pdf

Good morning Jennifer,

As requested, attached is a copy of the Invoice for Manassas Park Category 2 BEAR.

Thank you,

Sandy

Sandy Leinker
Education Consortium
790 Newtown-Yardley Road
Suite 410
Newtown, PA 18940
267-352-0184
215-504-5047 (fax)

It's nice to be important, but it's more important to be nice.

From: Kerwin, Jennifer [mailto:Jennifer.Kerwin@sl.universalservice.org]
Sent: Tuesday, May 23, 2017 10:08 AM
To: sleinker@eratespecialist.org
Cc: Sandy Leinker@1215-504-5047
Subject: ERate SLD Invoice #2591763

Sandy Leinker,

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	Customer Ship Date	471	FRN	SPIN
2591763	FY15ManasPk 2840963Cougar	8610526		30-Jun-15	1042109	2840963	143036

I am reviewing your request for reimbursement of the invoice line/s noted above.

BILLS:

Saved:

Bob

Fy 2015-16

School Districts

Manassas Park

*FY15ManasPk 2840963 Cougar. response
email 5.24.17*

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 - d. Current Charges,
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jennifer.kerwin@sl.universalservice.org

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Blue Door Networks, LLC

555 Herndon Parkway
Suite 230
Herndon, VA 20170

Voice: 571-328-4215
Fax: 703-991-8363

Email -
ordering@bluedoornetworks.com

CK 64390 7/30/15
INVOICE

Invoice Number: 12852
Invoice Date: Jun 30, 2015
Page: 1

41,799.13

Drop Shipment

Bill To:

Manassas Park City Schools
One Park Center Ct. Suite A
Manassas Park, VA 20111

Ship to:

Manassas Park City Schools
8202 Euclid Ave
Manassas, VA 20111

Customer ID	Customer PO	Payment Terms	
BDN129110	160002	Net 30 Days	
Quote Number	Shipping Method	Ship Date	Due Date
1232	Best Way	6/30/15	7/30/15

Quantity	Item	Description	Unit Price	Amount
30.00	WS-AP3825I-03	AP3825i Promotional Bundle	1,195.00	35,850.00
3.00	WS-CTLCAPUP25	WLAN controller capacity upgrade for C4110 C5110. Increases capacity of WLAN controller by 25 access points	1,647.25	4,941.75
3.00	97003-S20261	EW Software Subscription - S20261	199.82	599.46

not eligible

*OK to pay per Math
7/29/15*

*Add Freight ✓
205-68100-6040-30-00-000*

Tax ID #45-3486151

ACH Instructions:

Bank Name: John Marshall
Bank, Reston, VA

ABA Number: 056 009 356
Account Number: 109844

Subtotal	41,391.21
Sales Tax	
Freight	407.92
Total Invoice Amount	41,799.13
Payment/Credit Applied	
TOTAL	41,799.13

Sandy Leinker

From: Robert Beck <rbeck@eratespecialist.org>
Sent: Tuesday, June 13, 2017 8:06 AM
To: sleinker@eratespecialist.org
Subject: case 182604 attn: Cathy

The confusion continues...

Bob Beck
Education Consortium
790 Newtown-Yardley Road
Suite 410
Newtown, PA 18940
267-352-0137
215-504-5047 (fax)
Note new email address: rbeck@eratespecialist.org

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDIT.com>]
Sent: Monday, June 12, 2017 2:48 PM
To: rbeck@eratespecialist.org
Subject: case 182604 attn: Cathy

Robert,

Here is the information I received.

In order to complete their review of Invoice 2591763, a Data request was Emailed and Faxed on 5/23/2017 at 10:08 AM to:
'sleinker@eratespecialist.org'
'Sandy Leinker@1215-504-5047'
The response was due by Close of Business on 5/30/2017. As of 5/31/2017 No Response was received and therefore the Invoice was rejected.
Since the last day to file the invoice was 05/30/2017 you can file an appeal on the rejection letter. Once approved then they can re-file the Invoice, and just respond timely to any data requests.

As to when to submit the invoices:

To provide schools a longer time period to purchase and install Category 2 services, the E-Rate Modernization Order permits applicants to seek support for category two eligible non-recurring services purchased on or after April 1, three months prior to the start of the funding year on July 1.

However, the Form 486 will not allow a service start date before July 1 of the funding year. Thus, for Category 2 services you must enter a service start date on or after July 1, current Funding Year. This will not affect your ability to obtain funding for Category 2 services purchased between April 1 and July 1.

However, you will not be able to invoice USAC to obtain funding until on or after July 1 of the funding year and after the following have occurred:

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- The FCC Form 473, Service Provider Annual Certification (SPAC) Form has been filed for the funding year;
- The applicant portion or the full cost of the service has been paid (depending on whether the 472 or 474 is being filed); and
- The services must have been delivered (an exception can be made for progress payments specified in a contract).

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Cathy Carley
Client Service Bureau / Problem Resolution
Schools and Libraries Division
Help Line: 888-203-8100
Fax: 888-276-8736
E-Mail: sldpr@gdit.com



Virus-free. www.avq.com

Sandy Leinker

From: Robert Beck <rbeck@eratespecialist.org>
Sent: Tuesday, June 13, 2017 9:15 AM
To: 'SLD Problem Resolution Mailbox'
Cc: sleinker@eratespecialist.org
Subject: Case 182604 attn: Cathy
Attachments: FY15ManasPk2840963Cougar.response email 5.24.17.pdf

Cathy –

Contrary to what you were told, we *did* respond to the reviewer request on May 24 (see attached). So this is *not* a true statement:

The response was due by Close of Business on 5/30/2017. As of 5/31/2017 No Response was received and therefore the Invoice was rejected.

I understand this can be appealed, but we object to the notion that we should go thru the ordeal of an appeal – and it is an ordeal with the new software – when your reimbursement staff made a mistake.

Bob Beck
Education Consortium
790 Newtown-Yardley Road
Suite 410
Newtown, PA 18940
267-352-0137
215-504-5047 (fax)
Note new email address: rbeck@eratespecialist.org

6-13-
Per Cathy -
We will need
to Appeal.

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDIT.com>]
Sent: Monday, June 12, 2017 2:48 PM
To: rbeck@eratespecialist.org
Subject: case 182604 attn: Cathy

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As to when to submit the invoices:

Sandy Leinker

From: Robert Beck <rbeck@eratespecialist.org>
Sent: Tuesday, June 13, 2017 10:38 AM
To: 'Dawn Belden'
Cc: sleinker@eratespecialist.org
Subject: Manassas Park Update - Case 182604 attn: Cathy

Bob Beck
Education Consortium
790 Newtown-Yardley Road
Suite 410
Newtown, PA 18940
267-352-0137
215-504-5047 (fax)
Note new email address: rbeck@eratespecialist.org

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDIT.com>]
Sent: Tuesday, June 13, 2017 10:33 AM
To: rbeck@eratespecialist.org
Subject: Case 182604 attn: Cathy

Robert,

We appreciate you sharing your concerns with us. We are forwarding your case to the appropriate party and someone will respond to you regarding your concerns as soon as possible.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Cathy Carley
Client Service Bureau / Problem Resolution
Schools and Libraries Division
Help Line: 888-203-8100
Fax: 888-276-8736
E-Mail: sldpr@gdit.com

From: Robert Beck [<mailto:rbeck@eratespecialist.org>]
Sent: Tuesday, June 13, 2017 9:18 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDIT.com>
Subject: RE: Case 182604 attn: Cathy

Cathy –

This is not an adequate resolution. The point is that the invoice was *not* properly processed by the SLD rep, and now we are left having to resolve the situation with an appeal – when it could be solved now with a stroke of the pen by merely reviewing the documents that the agent has in her possession.

Bob Beck
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Newtown, PA 18940
267-352-0137
215-504-5047 (fax)
Note new email address: rbeck@eratespecialist.org

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDIT.com>]
Sent: Tuesday, June 13, 2017 9:49 AM
To: rbeck@eratespecialist.org
Subject: RE: Case 182604 attn: Cathy

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Fax: 888-276-8736
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Bob Beck
Education Consortium
790 Newtown-Yardley Road

#182604 - M-Park - Cougar ES [Follow](#)[Update Case](#)

Case Details

Topic FCC Form 472 - BEAR - Status Inquiry
Status Pending USAC
Priority Medium
Inquiry Type Phone

Form Type FCC Form 472
Form Number 2591763
Created By USAC
Created On 6/12/2017 11:34 AM EDT
Organization MANASSAS PARK SCHOOL DISTRICT

Case Description

Description What is the status of invoice 2591763?

Case Artifacts

Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
Robert Beck	Do you mean re-send the emailed documentation via email? Unclear what you mean by the 'electronic version'.	6/15/2017 8:07 AM EDT
USAC	You have provided a PDF version of your response to the reviewer dated May 24, 2017 9:48 AM. Can you provide the electronic version of your response so we may analyze why we do not have a record of it?	6/14/2017 11:01 AM EDT

Case Contact

Name Sandy Leinker
Phone Number 267-352-0184
Email sleinker@eratespecialist.org

M-PARK

email

Records / Customer Service Cases

#182604 - M-Park - Cougar ES [Follow](#)

[Update Case](#)

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Case Artifacts

Documents

Name	Uploaded By	Upload Date
------	-------------	-------------

No items available

Attachments

Attachment	Attachment Type
------------	-----------------

No items available

Case Thread

User	Note	Date
USAC	Robert, Can you attach the actual email to this case.	6/23/2017 10:04 AM EDT
Robert Beck	Re-sending this request for an email address to complete the request listed below: "Yes, the actual email, not a paper version of the email." - I.e. we don't know where you want this sent. Send response to 'rbeck@eratespecialist.org'. Sandy doesn't have access to the portal.	6/19/2017 8:04 AM EDT
Robert Beck	What email address to sent it to?	6/16/2017 11:42 AM EDT
USAC	Yes, the actual email, not a paper version of the email.	6/16/2017 10:54 AM EDT
Robert Beck	Do you mean re-send the emailed documentation via email? Unclear what you mean by the 'electronic version'.	6/15/2017 8:07 AM EDT
USAC	You have provided a PDF version of your response to the reviewer dated May 24, 2017 9:48 AM. Can you provide the electronic version of your response so we may analyze why we do not have a record of it?	6/14/2017 11:01 AM EDT

1-6 of 6

Case Contact

Case Contact Robert Beck

We want to
email per
request
USAC'S

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Suite 410
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Schools and Libraries Division
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E-Mail: sldpr@gdit.com



Virus-free. www.avg.com

#182604 - M-Park - Cougar ES

[Summary](#) [News](#) [Related Actions](#)

Case Details

Topic FCC Form 472 - BEAR - Status Inquiry
Status Closed
Priority Medium
Inquiry Type Phone

Form Type FCC Form 472
Form Number 2591763
Created By USAC
Created On 6/12/2017 11:34 AM EDT
Organization MANASSAS PARK SCHOOL DISTRICT

Case Description

Description What is the status of invoice 2591763?

Case Artifacts

Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
	Please visit http://www.universalservice.org/sl/tools/forms/default.aspx for guidance and instructions on filling the FCC Form 472.	
USAC	If your invoice deadline has expired, please file an appeal of the prior decision letter: please visit http://www.universalservice.org/about/about/program-integrity/appeals.aspx for guidance and instructions.	7/5/2017 8:42 AM EDT
Robert Beck	Cathy - we're wondering about the logistics of "Please resubmit, thanks." that you request, below. If we try to do this online, it will likely be rejected since it's past June 30, 2017. Can we email you a copy of the BEAR form (although you likely have copies already since we had sent them earlier)?	7/5/2017 8:35 AM EDT
USAC	Reviewer did not find the response timely and so rejected it. Please resubmit, thanks.	7/3/2017 3:12 PM EDT
	Robert,	
USAC	Forward the email to sldpr@gdit.com in the subject line case 182604 attn: Cathy.	6/23/2017 11:16 AM EDT
	Thank you.	
Robert Beck	If I understand you request, you want us to forward the email that we had sent to your reviewer earlier as cited, below. If we attach it	6/23/2017 10:33 AM EDT

User	Note	Date
	to this Case, it will be the PDF copy again, which you already have in your possession. To forward the email we would need an actually e-mail address on your end. so can you give us an actual email address to which we forward the email?	
USAC	Robert, Can you attach the actual email to this case.	6/23/2017 10:04 AM EDT
Robert Beck	Re-sending this request for an email address to complete the request listed below: "Yes, the actual email, not a paper version of the email." - I.e. we don't know where you want this sent. Send response to 'rbeck@eratespecialist.org'. Sandy doesn't have access to the portal.	6/19/2017 8:04 AM EDT
Robert Beck	What email address to sent it to?	6/16/2017 11:42 AM EDT
USAC	Yes, the actual email, not a paper version of the email.	6/16/2017 10:54 AM EDT
Robert Beck	Do you mean re-send the emailed documentation via email? Unclear what you mean by the 'electronic version'.	6/15/2017 8:07 AM EDT
USAC	You have provided a PDF version of your response to the reviewer dated May 24, 2017 9:48 AM. Can you provide the electronic version of your response so we may analyze why we do not have a record of it?	6/14/2017 11:01 AM EDT

11 items

Case Contact

Case Contact Robert Beck

#187485 - M-Park BEAR


[Summary](#) [News](#) [Related Actions](#)

Case Details

Topic	FCC Form 472 - BEAR - Status Inquiry	Form Type	FCC Form 472
Status	Closed	Form Number	2591763, 2619080
Priority	Medium	Created By	USAC
Inquiry Type	Mail	Created On	7/19/2017 12:55 PM EDT
		Organization	MANASSAS PARK SCHOOL DISTRICT

Case Description

Description Cathy -

I don't know if you can help with this anymore - we're extremely frustrated with the reimbursement reps on this one. I'd like to avoid an appeal since they drag on forever; It just penalizes the school district that, on paper, they are supposed to be helping. I'd like to get thru to the manager of this department, but they tend to be anonymous.

Key points:

- We emailed the invoice for Cat 2 reimbursement for the Cougar ES - a week ahead of the May 30 deadline
- The BEAR is zeroed out with the reimbursement rep claiming they never received the email
 - o We send a PDF cop of the email to you - proving the invoice was sent in time
 - o We forward a copy of the original email to you - also proving the invoice was sent in time
- The BEAR is zeroed out again stating the service was not listed on the Form 471 (obviously untrue - not only was it funded, but they processed and reimbursed a second FRN with the same provider with no issues).
- We submit the BEAR yet again and it is zeroed out yet again - this time with the reason that Ship Date outside of Funding Year...which is also illogical. The ship date (6/15/2015) doesn't matter - they could have installed any date after 4/15/2015 (the service start date), and the provider has to ship the hardware before they can install it.

Perhaps if you can locate the manager of this department and pass along this note. The issue can be settled with the stroke of a pen; it does no one any good to drag it out thru an appeal process, which will not look well for the way the department handled this particular reimbursement.

Thanks for your help.

Bob Beck
Education Consortium

*should be
6/30/2015*

Case Artifacts

Documents

Name
FW Manassas Park
CD - Case # 182604 -
Attn Cathy

Uploaded By
USAC

Upload Date
7/19/17 12:55 PM

Attachments

Attachment

Attachment Type

No Items available

Case Thread

User	Note	Date
USAC	<p>Hello,</p> <p>We greatly appreciate your patience while the Customer Service Management team works through our backlog. This case is now closed. If you have any further questions or concerns please contact CSB at (888)203-8100 and re-open this case.</p>	9/1/2017 9:38 AM EDT

User	Note	Date
	Thank you.	
	Mr. Beck,	
USAC	That is correct. Because your appeal is currently under review as your Appeal was just received on 08/03/2017. If there are any questions or concerns while processing your appeal, USAC will contact you.	8/28/2017 1:31 PM EDT
	Thank you.	
Robert Beck	To clarify, you are closing the case *on your end* because the case is in the appeal process and out of your hands?	8/28/2017 1:23 PM EDT
	Hello Mr. Beck,	
USAC	Your invoice status and reason for rejection have been provided in the case below. If there are no further questions or concerns, can this case now close?	8/28/2017 12:32 PM EDT
	Thank you.	
	Mr. Beck,	
	Thank you for contacting USAC regarding the status of your appeal. Your appeal is currently under review as your Appeal was received on 08/03/2017. Should USAC have questions while processing your appeal, they may contact you.	
USAC		8/23/2017 3:54 PM EDT
	We are working diligently to successfully process all appeals and you should receive further information soon. If you have any questions, please contact the Client Service Bureau (CSB) at 1-888-203-8100 or add your question within the EPC customer service case.	
	Thank you.	
	Good Afternoon Mr. Beck,	
	I hope your day is going well. Please read the updates below regarding both invoice statuses.	
	2591763: Rejected due to "No response from applicant"	
USAC	2619080: System Reject (not yet reviewed) This invoice was submitted on 07/05/2017. The review process typical can take up to 30-60 days. We appreciate your patience while we investigate this case. We will update you as soon as we identify a solution. If you have any further questions or concerns please contact CSB at (888)203-8100. Can this case be closed?	8/23/2017 1:30 PM EDT
	Thank you.	
USAC		8/19/2017 7:00 AM EDT
	Thank you for contacting us. This case has been escalated to USAC management for review. We will research the issues surrounding processing of the BEARs and be back in touch with you regarding our findings.	

User

Note

Date

Sincerely,

Tracey Beaver
USAC
Director, Program Management

Robert,

USAC

I have forwarded your concern to the appropriate department.

8/7/2017 10:46 AM EDT

Thank you.

Robert Beck

Re your note below that 'this case has been resolved', not sure what that means. The reimbursement reps refused to fund the FRN in question - and the fact that their system triggered an error code that seems to disregard the FCC rules doesn't make sense. At any rate, we filed an appeal since there was no other option.

8/7/2017 10:39 AM EDT

Hello,

USAC

While investigating this case, we identified this case has been resolved. We greatly appreciate your patience while the Customer Service Management team works through our backlog. This case is now closed. If you have any further questions or concerns please contact CSB at (888)203-8100 and re-open this case.

8/7/2017 10:16 AM EDT

Thank you.

Hello,

USAC

You are correct, services can be installed as early as April 1, however the invoice system will not accept delivery dates prior to the approved FY for an FRN. In the event that an invoice has a date of delivery that is prior to the start of the FY ((In this case 6/30/15, FY began 7/1/15)) the system will trigger an error code. This error will notify us that the date entered is outside of the FY.

7/31/2017 10:44 AM EDT

For the FRN 2840987 you mentioned, the delivery date was 9/22/15, which was within the eligible FY (7/1/15 -6/30/16). As such no error code was produced, the invoice was paid by the system.

Robert Beck

It looks like we have no choice but to file an appeal, but does your reimbursement staff know the USAC policies? A school can install hardware beginning April 1, before the start of the funding year. That policy has been in place for a few years now. So, for FY 2015-2016, the school could begin installation as early as April 1, 2015...or after the service state date listed on the Form 471 (here April 15, 2015)...which was two months *before* the June 15, 2015 date. And, keep in mind you already reimbursed the other FRN # 2840987, which was submitted at the same time.

7/31/2017 9:25 AM EDT

User	Note	Date
USAC	<p>Good Morning,</p> <p>In both cases (Invoice 2591763, 2619080) you entered a ship date of 6/30/15 which is outside of the funding year for that particular FRN. (FY is 7/1/15 – 6/30/15). The program requires the equipment and services to be delivered and installed within the eligible FY.</p> <p>Since both Invoices have been completed we cannot reopen them for review. A new Invoice would need to be submitted for payment. However since the last date to file an Invoice for the FRN was 5/30/17 you will need to submit an appeal to USAC for an extension deadline. This must be submitted to USAC within 60 days of the BEAR Notification Letter (8/7/17) failure to meet this requirement will result in an automatic dismissal of the appeal. Instructions on how to file the appeal are found within the BEAR Notification Letter and also on our website via the link found below:</p> <p>http://www.usac.org/about/about/program-integrity/appeals.aspx</p> <p>Thank you.</p> <p>Mr. Beck -</p> <p>Your case has been escalated to my team for review. Our apologies for the frustration you are experiencing with the invoicing process. It looks like there may be a few Issues at play and I have asked a member of my team to research the matter and assist.</p>	7/31/2017 8:41 AM EDT
USAC	<p>We will be back in touch as soon as possible.</p> <p>Sincerely,</p> <p>Tracey Beaver USAC Director - Program Management</p>	7/24/2017 9:40 AM EDT

14 Items

Case Contact

Case Contact Robert Beck

User	Note	Date
Robert Beck	It looks like we have no choice but to file an appeal, but does your reimbursement staff know the USAC policies? A school can install hardware beginning April 1, before the start of the funding year. That policy has been in place for a few years now. So, for FY 2015-2016, the school could begin installation as early as April 1, 2015...or after the service state date listed on the Form 471 (here April 15, 2015)...which was two months *before* the June 15, 2015 date. And, keep in mind you already reimbursed the other FRN # 2840987, which was submitted at the same time.	7/31/2017 9:25 AM EDT
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Cancel

Submit